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> **archive.**
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from:
to:
subject:
date: Jan 1, 1970 at 2:15:00 PM

email status: sent
no. of characters: 5094
email tags:
notes added:
email submitted: Oct 2, 2014 at 11:13:30 AM

Dear Stratos,

**I hope you are enjoying your day.
Thank you so much for your warm
response and making my day
better. I have now had 5 Euros
added to your account.
It brings great pleasure that you are
satisfied with our service.
If you ever need assistance, please
do not hesitate to contact us by
replying to this email. :)
Kind regards,
KW Customer Relations
Administrator Admin and Legal
Team**

**--- Original Message --- From:
"Halacas, Efstratios
Subject: RE: Thank you for
contacting Lebara regarding
roaming.**

Awww Kirsty

That's so sweet I wish you the most wonderful Christmas also and I hope 2014 provides you with the best crop of kisses yet whether they come from the same source of years before or new ones. My number is +49 151 and I promise if I do receive that good will you mentioned I will do something comparable for someone I barely know who makes me smile as you did.

**Stay as you are
□Stratos**

From: KW Lebara

**Subject: Thank you for contacting Lebara regarding roaming.
<<#108255-308389#>>**

Dear Stratos,

Thank you for your email. I hope you are enjoying your time in Germany. I am really glad that you are having such a great time at the Christmas markets, I would really love to go there myself as its a great way to begin the Christmas season. It makes me so happy that you are pleased with the rates from Lebara for calling home, as it seems that you have a lot going on back home. I would like to thank you for this email as it has actually made my morning at work. As i may not get another chance to say, I wish you a very Merry Christmas filled with joy and a very happy 2014. For a good will gesture i would like to add £5.00 credit to your account, if you would like to provide me with your Lebara number. If you need any further assistance i would be more than happy to help. We thank you for using Lebara and we would appreciate your feedback regarding our services. Please take part in our two question survey by clicking on the link below.

**Kind regards,
KW Customer Relations
Administrator Admin and Legal**

Subject: RE: Thank you for

**SUBJECT. RE. THANK YOU FOR
contacting Lebara regarding
roaming.**

Hey KW Lebara

**Thanks for the quick reply. I am
having a great day, thanks for
asking. The weekend was spent
partaking of a few glasses of
Gluhwein (mulled wine) at the
various Xmas markets and I can tell
you that Gluhwein, the tastiest of
which was with Amaretto makes a
boy quite happy and want to talk to
strangers on the street most of
whom seem quite pleasantly happy
to reciprocate in various languages
and with a range of mannerisms
which until now I'm sure have
barely ever been used ☐**

**I'm currently in Germany so I
assume the rates can be simply
converted to Eur and applied?
They're decent too except for
calling my family in Australia but it
would be nice to keep a single
number so I may have to just get
back to good old skype for those
long distance calls home where my
father asks if I'm well, happy and
healthy or need money then passes
me on to mum so she can fill me in
on all the gossip with family,
neighbours and loved ones. (P.S. The
latest gossip is that the neighbours
I grew up next to who were a
mechanic and a dental nurse with
no kids and every evening when he
would return from the garage he'd
step out of the car and yell out
"Honey, I'm home!!".. Well turns out
Mecahanic man has been cheating
on Dental Nurse lady with a local
ambulance driver so he's been
kicked out and no more do we hear
"Honey I'm home!!".)**

**In other news Uncle John broke his
leg after a drunken fall and Auntie
Maria is going on a bus trip to
Tasmania with her church social
group.**

**Have a great one
☐Stratos**

From: KW Lebara

Dear Stratos,

**Thank you for your email.
I hope you are enjoying your day. I can confirm that all our SIM cards can be used internationally. The SIM should automatically connect to the country's local network. If this is not a case a manual network search is advised so you are able to use mobile. Also, please make sure that your SIM is topped before leaving the country where the SIM is purchased, as we can not confirm that top up's online will be authorised. The roaming rates within the EU can be found if you click here. If you need any further assistance please do contact us. We thank you for using Lebara and we would appreciate your feedback regarding our services. Please take part in our two question survey by clicking on the link below.**

**Kind regards,
KW Customer Relations
Administrator Admin and Legal
Team**

**Subject: roaming.
Good morning
I would like to ask if you have an international SIM option. I travel often for work and generally buy a prepaid Lebara in each country I travel too, however this is proving to become inconvenient as I have to send new contact details out each time. The Sim only seems to work in the country of purchase. Do you have an International SIM which has decent rates from anywhere in Europe?
Thanks in advance for the feedback
Regards Stratos**